

2022 Regulatory Round Table

THE AUSTIN CLUB



AUSTIN, TEXAS

SCHEDULE OF EVENTS

Wednesday, April 13th

3 PM	TALHI Board Meeting
5:30 PM	TALHI Regulatory Round Table Welcome Reception Honoring Doug Slape

Thursday, April 14th

8 AM	Registration Table Opens
8 AM	Breakfast Buffet
9 AM	Welcome from TALHI Chair Mark Williams, <i>National Farm Life</i>
9:05 AM	TALHI Priorities and Texas Politics <ul style="list-style-type: none">Jennifer Cawley, <i>TALHI</i>Jay Thompson, <i>Thompson Coe</i>Logan Spence, <i>Hance Scarborough, LLP</i>
9:30 AM	National Updates: NCOIL and NAIC Tyler Laughlin, <i>ACLI</i>
10 AM	Networking Break
10:20 AM	Keynote: Discussion with the Commissioner <ul style="list-style-type: none">Cassie Brown, Commissioner, <i>Texas Department of Insurance</i>
11:15 AM	ROUND TABLE SESSIONS (Choose 3) <ul style="list-style-type: none">TDI Life & Health Deputy Commissioner Chris Herrick, <i>Life & Health</i>TDI Customer Operations Deputy Commissioner Randall Evans, <i>Customer Operations</i>National Updates Tyler Laughlin, <i>ACLI</i>TALHI Priorities Jennifer Cawley, <i>TALHI</i> & Jay Thompson, <i>Thompson Coe</i>
12 PM	Lunch and Presentation <ul style="list-style-type: none">Harvey Kronberg, <i>The Quorum Report</i>
1:30 PM	Meeting Adjourns



PRESENTERS

CASSIE BROWN

Cassie Brown was appointed to serve as Texas insurance commissioner by Governor Greg Abbott in September 2021. She is the chief executive of the Texas Department of Insurance (TDI), overseeing the regulation of the third largest insurance market in the nation and the eighth largest in the world. The agency regulates approximately 2,800 companies and more than 700,000 agents and adjusters. Brown previously served as the commissioner of Workers' Compensation, having been appointed to the role by Governor Abbott in 2018 and reappointed in 2019 and 2021. Brown has more than 20 years of public service experience and serves on the Executive Women in Texas Government President's Advisory Committee.

CHRIS HERRICK

Deputy Commissioner Chris Herrick, who led TDI's Customer Operations Division since 2018, has moved into the role of deputy commissioner over the Life and Health Division. Under Herrick's leadership, TDI reduced complaint and application processing times, improved call center performance, and implemented a new system to resolve medical billing disputes. Chris has over 25 years of experience in the Financial Services Industry including nearly 10 years of Regulatory and Compliance experience. Chris has served in various positions in service, sales, and financial planning. Chris also has over 15 years of leadership experience. Chris is a Certified Financial Planner, TM, and holds several financial designations.

HARVEY KRONBERG

Harvey Kronberg was originally a writer, then an editor, and now the publisher of the *Quorum Report*, the Newsletter of Political Texas since 1989. *Quorum Report* is a non-partisan online publication covering state politics and government from an insider's perspective. The site can be found at www.quorumreport.com. Kronberg is also a political analyst for Spectrum Cable News and a regular on their nightly *Capitol Tonight*, which is broadcast in most cities in Texas. Kronberg is also a former contributing columnist to the *Austin American Statesman*. He has been quoted in publications as diverse as *The New York Times*, *Wall Street Journal*, *Congressional Quarterly*, *The Dallas Morning News*, *The Houston Chronicle*, and the *Christian Science Monitor*.

JAY THOMPSON

Jay Thompson has considerable experience in both regulatory and legislative issues involving the business of insurance. He regularly participates in regulatory proceedings and represents the property/casualty and life, accident, and health insurance industry on legislative issues impacting those insurers. He has worked closely with leadership in Texas to find constructive solutions to legislative issues. Jay has written numerous bills and amendments to the Texas Insurance Code and has been recognized as a leading expert on insurance regulation.



PRESENTERS

JENNIFER CAWLEY

Jennifer Cawley, JD, has worked in and around the Texas Capitol for over 20 years. For the last 13 years, Jennifer has raised the association's profile with legislators and regulators, making TALHI one of the most respected state insurance trades in Texas. Prior to joining TALHI, Ms. Cawley served as Deputy Commissioner for the Life, Health and Licensing Program at the Texas Department of Insurance, served as an advisor to Governor Rick Perry, and served two state Senators. Ms. Cawley graduated magna cum laude from Texas Tech University and received her law degree from the University of Texas School of Law.

LOGAN SPENCE

Logan Spence is a Partner at the Austin office of Hance Scarborough, LLP where he represents trade associations, corporations and interest groups before the state legislature and agencies. Logan began his career in state government in 1999. Upon graduating from law school, he spent five years as a Policy Director in Gov. Rick Perry's Office of Budget, Planning and Policy covering a wide variety of issues and agencies. Logan moved to the Texas State Senate in 2007 where he served as Sen. Dan Patrick's Chief of Staff. In 2013, Logan served as the manager for Dan Patrick's campaign for lieutenant governor. This ultimately successful effort, against three established statewide incumbents, gave Logan first-hand experience in political communications, grassroots management, and campaign strategy. After leading the transition team, Logan was named Chief of Staff to the Lieutenant Governor in 2015.

RANDALL EVANS

Randall Evans, who has served as associate commissioner in Customer Operations since January 2020, has been promoted to deputy commissioner role for that division. The Customer Operations Division includes Agent and Adjuster Licensing and the Complaints Processing Office at TDI. Evans came to TDI from the Indiana Department of Insurance where he served as deputy commissioner of Licensing, Education and Title.

TYLER LAUGHLIN

Joining ACLI in 2019, Tyler spent the previous decade working for two different elected Insurance Commissioners in the state of Oklahoma. Tyler served as a Deputy Commissioner under the prior Oklahoma Commissioner, John Doak where he oversaw legislative activity at the capitol as well as all producer licensing and non-insurance company licensing operations. Tyler most recently served as Chief of Staff & First Deputy Commissioner for the Oklahoma Insurance Department where he was responsible for leading a staff of 125 and executing the Commissioner's agenda both at the state and national level. Tyler also led Commissioner Glen Mulready's transition, managed a statewide Attorney General campaign for Scott Pruitt, and served as a field representative for Congressman Frank Lucas.



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